

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures

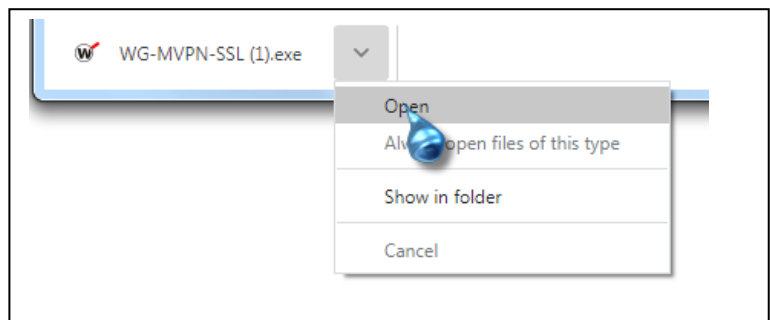
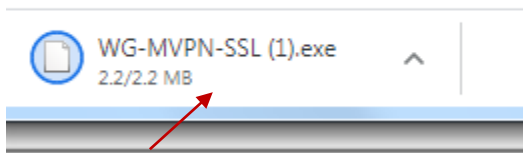
Summary: This procedure details the steps necessary to install the SSL-VPN client software and connect to The Help Group network using Windows computer and Chrome browser.

I. Installing the VPN Client

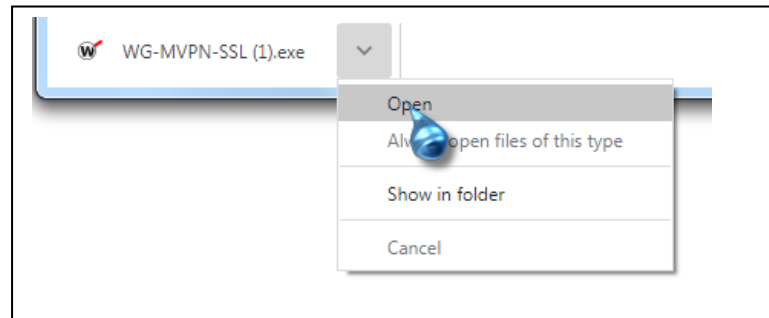
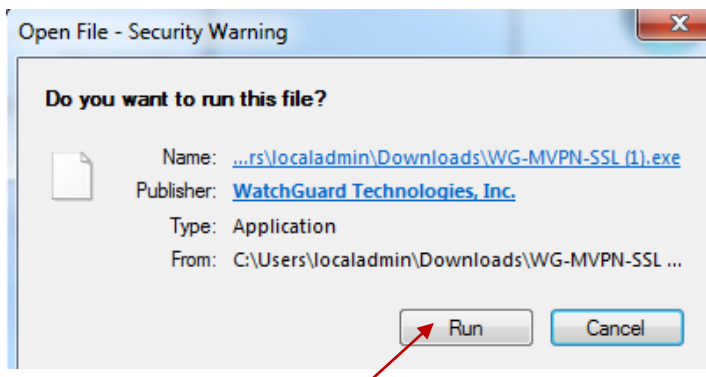
1. To download the VPN client for Windows OS, click on the link below:

http://cdn.watchguard.com/SoftwareCenter/Files/MUVPN_SSL/12_5_3/WG-MVPN-SSL_12_5_3.exe

2. Confirm file downloaded, click on the arrow up and select Open.



3. Please Click on Run

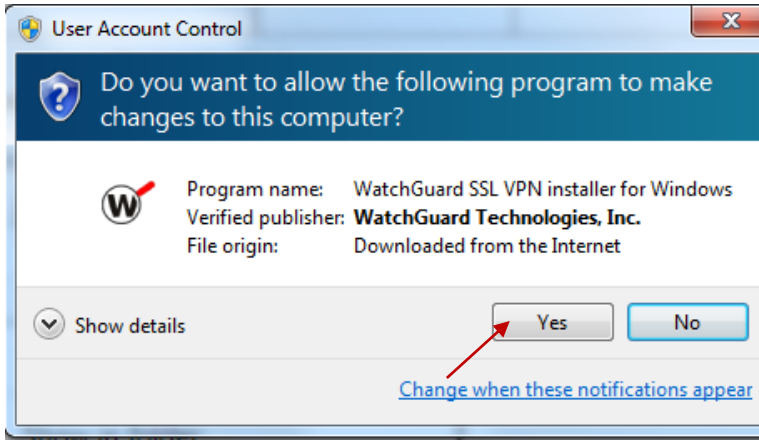


4. Click "Yes" when Windows User Account control message comes up

Note: You must be an administrator on the computer to proceed further through this step.

THE HELP GROUP

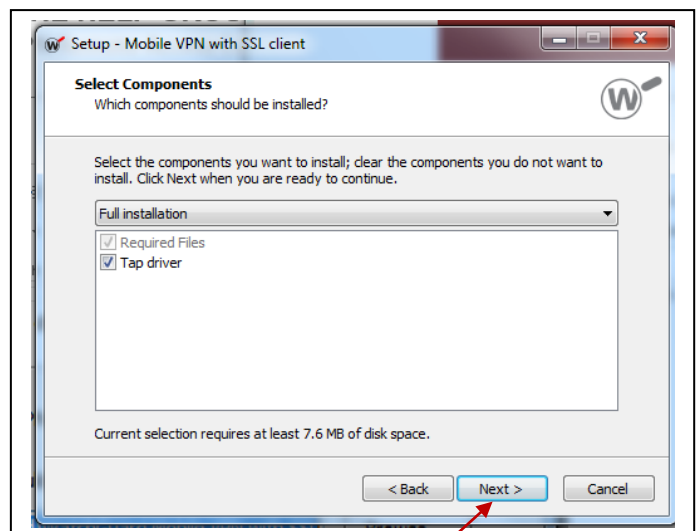
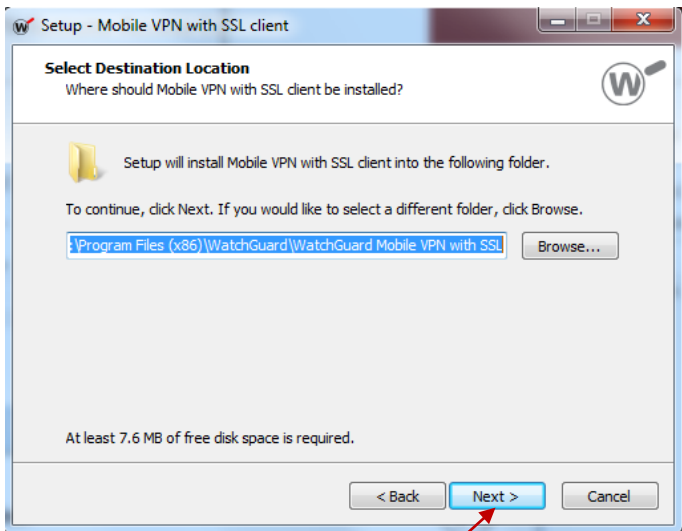
WatchGuard - SSL-VPN Remote Access Connection Procedures



5. VPN Client installer will load. At the first welcome screen, click **Next** to continue.

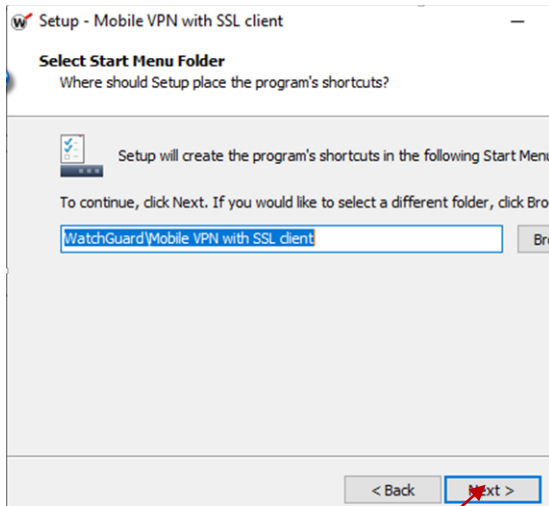


6. At the following screens, click **Next**.

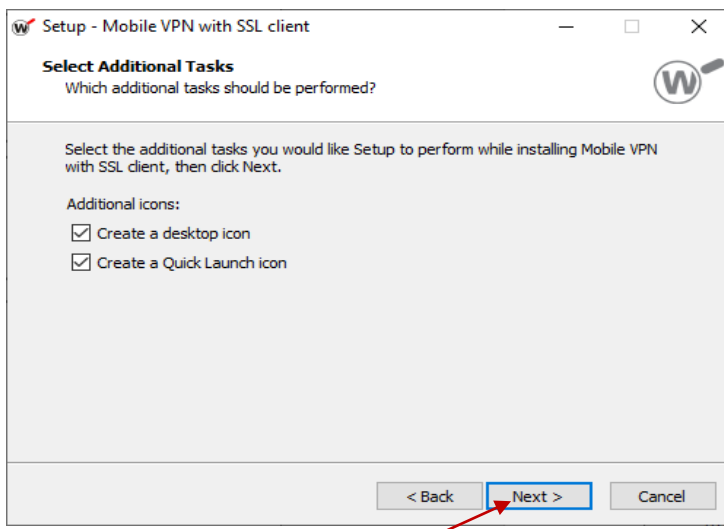


THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures



At the following screen, check box create a desktop and Quick Launch icons and click Next:

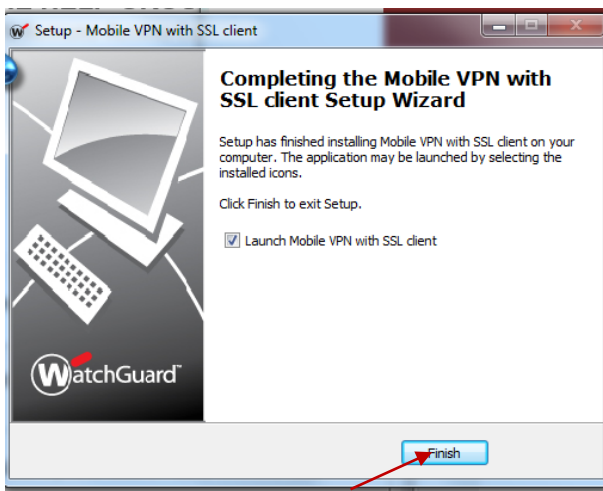
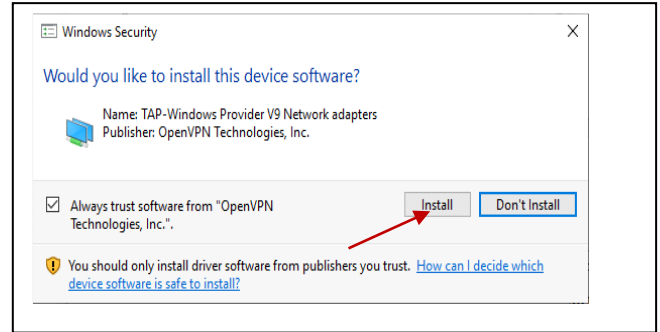
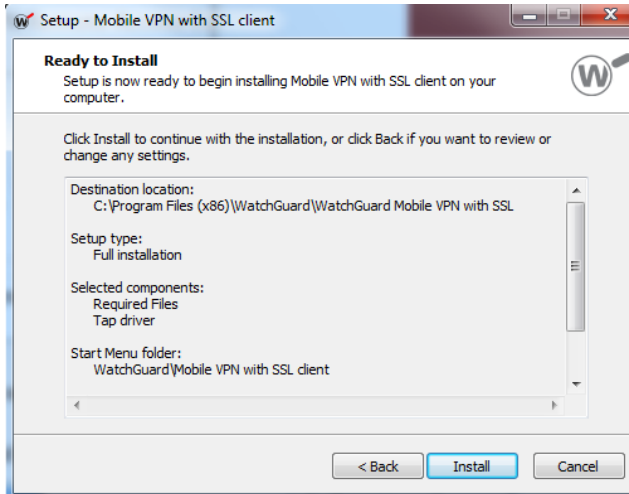


7. At the following screen, click **Install** and after **Finish** to complete the setup:

Note: If you get a second prompt "**Would you like to install the device software**" click **install**

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures



II. Configuring the VPN Client and running for a 1st time

8. WatchGuard VPN Client login screen comes up, use the following information to **login** and when completed press **Connect**

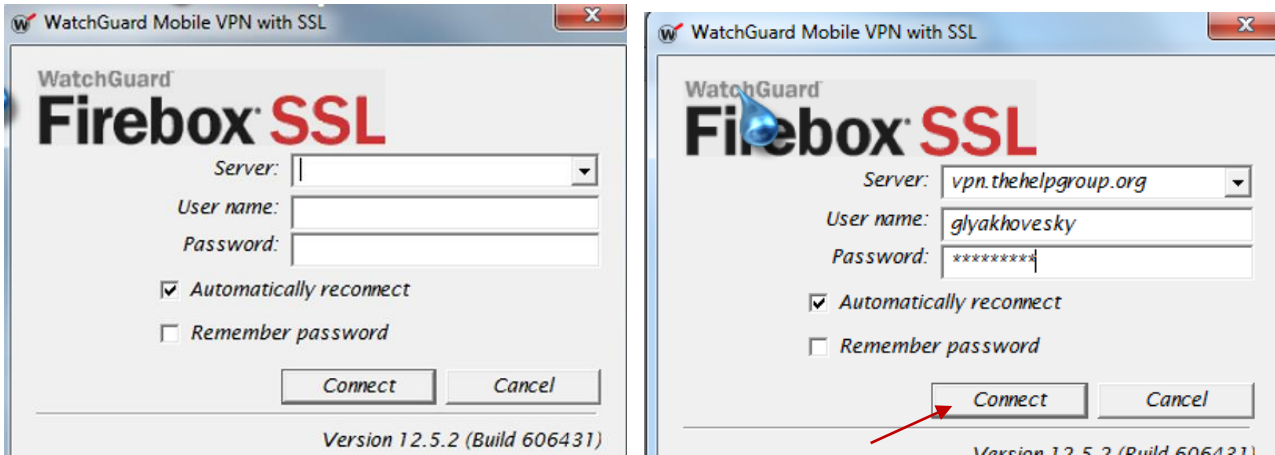
Server: vpn.thehelpgroup.org

User name: THG Windows login name (i.e. jdoe) *** Not your email address.

Password: THG Windows Password

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures



9. When prompted Click “Yes” to proceed



10. Please note if the second login prompt comes up, type you windows login password to proceed otherwise skip this step.
11. The Mobile VPN will complete the configuration and connect to the THG network. The client will be minimize next to the system clock.



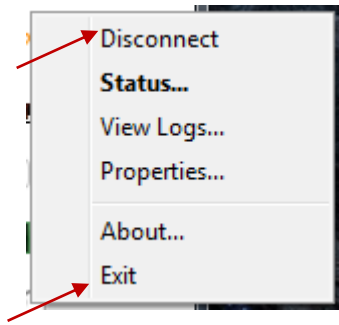
II. Configuring the VPN Client and running for a 1st time (continue)

12. To complete configuration, **Disconnect** and after **Exit** the VPN client.

Note: Please refer to this step when need to **disconnect** from the Company Network.

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures

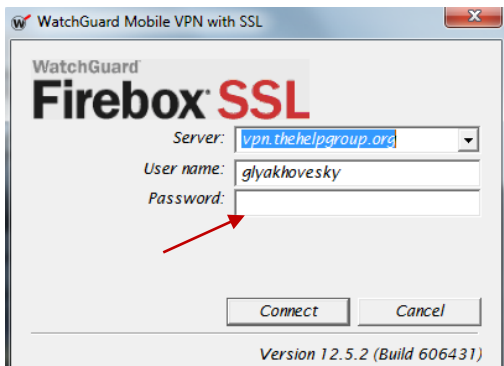



III. Using VPN Client

13. To start the VPN client please click on the Mobile VPN with SSL client



14. Input your THG **windows** login **password** and press **connect**



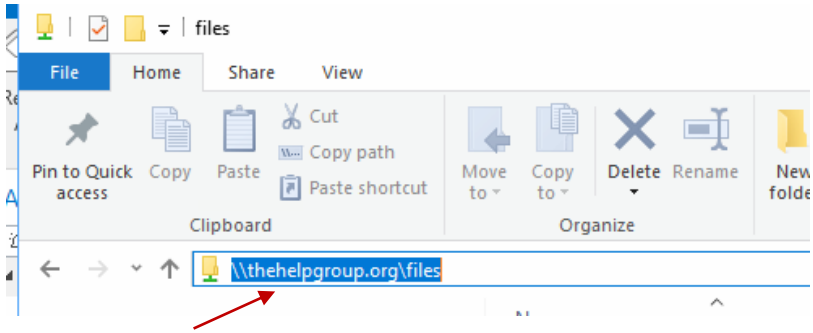
15.  VPN client will be minimized and show green lighted W upon successful connection.

IV. Access THG files

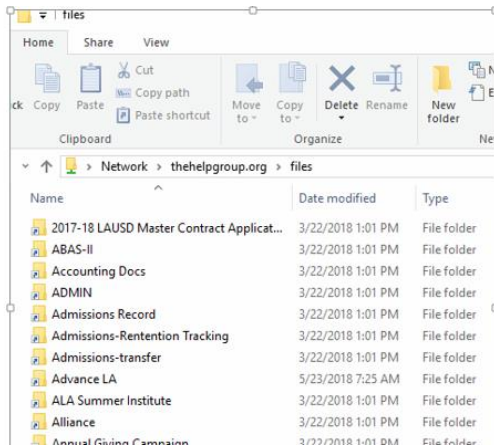
1. Open File/Windows Explorer. Copy/Type following into address bar [\\thehelpgroup.org/files](http://thehelpgroup.org/files). and press **Enter** on your keyboard.

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures



2. If you using the Home computer the login prompt will come up to input THG Windows username and password.



IV. Access SQL files

1. To Access SQL. Open Web Browser and paste following link "<http://clients.net.thehelpgroup.org>"

THE HELP GROUP

WatchGuard - SSL-VPN Remote Access Connection Procedures

